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ECI Marine Loss Investigators

Think4 IT Solutions Ltd
Parklands, Block P1
Units 9/10, Heywood Distribution Park
Pilsworth Road
Heywood
Lancashire
OL10 2TT

Attention: Robert Gibbons

Wednesday, 25 October 2006

Dear Rob,

Supply & Installation of Server & Software

Thought I should drop you a short note re the supply and installation of my new server and software. Let me begin however by thanking you for your kind assistance during the process of purchasing the relevant kit – I think it was clear from the outset I had little idea as to precisely what I would require and so without your patience and assistance I'm well aware I would have remained somewhat blind. Thank you.

As for Paul; in my opinion Paul should be afforded the highest recommendation. From the moment he entered my office I was completely at ease with his manner, very quickly and increasingly becoming confident with his approach to the job at hand. He was eloquent in explanation to any query I, or my assistant Jo presented and accommodating in every way.

Whilst I'm sure I'm bound to raise some questions as to the operation of the equipment in the short to medium term I can assure you I'm completely happy and will no doubt be in touch for other equipment/services in the future.

Kind regards,

Steve

Stephen H Hann
East Coast Investigations Ltd